

Frequently Asked Questions

1. **How are you personally activated for a mission (assignment)?**
 - E-mail, phone call or text from SERVFL
 - Radio and TV could possibly be used as back-up

2. **How do you respond in the SERVL system?**
 - Log-in and respond Available Not available

3. **When do you report when assigned to a mission?**
 - When assigned and specific instructions are given

4. **What information will you be given before responding?**
 - How long deployed
 - Where to go to
 - When to report and arrive
 - Who to report to
 - What to bring
 - Who to check in with

5. **What personal preparation do you need to make before responding to a mission?**
 - Prepare your own house for storm
 - Go Bag
 - Family prepared
 - Contact relatives
 - Medications/Medical needs
 - Badge and ID
 - Gas/car
 - Pets, if applicable
 - Call boss

6. **What would you bring with you on an in-county deployment if you only expected it to last 10 hours? How would that differ from an out of county deployment expected to last for several days?**
 - 6.a
 - **10 hours:**
 - Batteries
 - Go bag
 - Cell phone – charger – alternate power charger
 - Change of clothing
 - Flash lights
 - Food/Snacks
 - Hand sanitizer
 - ID and BADGE
 - If wanted, tablets, computers

- Mask, gloves, PPE's
- Medication you personally need
- Money
- Fanny Pack
- Radios
- Raincoat
- Sleeping bag
- Toiletry items/toilet tissue
- Umbrella
- Water
- Important papers in case your home is damaged

6.b • **Several days**

As above plus:

- Bug spray
- Camping gear if told you will need it
- Clothing for time deployed
- Non-perishable foods
- Sunscreen

7. **When do you start preparing for the possibility of a mission request?**

- Now – have family plan and go bag ready

8. **What do you do upon your arrival at duty station/shelter?**

- Check in and receive assignment